

A. Personal data

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Job function	Professor

B. Expertise description on Quality – University Continuing Education
(max 50 words)

Development of quality system for assessing quality in distance UCE courses, since 2000.
Participation in accreditation activities of university graduation courses provided by universities, from 1998 to 2004
Responsible to the ANB at ISQ accredited by the EWF and IIW according to ISO 9000.

c. Write 5 Keywords describing your experience in UCE (Examples: Customer, Teacher, Trainer, Organizer, Supplier, EFQM, ISO, Quality assurance, Quality audit, Quality control, Quality management, Product designer, Service support, Delivery, Quality manual, Quality plan, Quality rules, Quality system, TQM, etc.)

Teacher, ISO, Quality assurance, Quality audit, Quality management

D. Relevant dates of Involvement in UCE (years)

Since 2000
In CE since 1995

E. Involvement in Three Projects or Case Studies of Quality of UCE
(max 20 words each)

a) Implementation of a quality assurance system at Sciences Education Department at Universidade Aberta (DCE).

Using its scientific and pedagogical autonomy, DCE has set up a research-working group responsible for the design and implementation of quality management instruments. A Quality Policy was prepared based on the DCE's know-how and expertise and the Universidade Aberta's specificity in open and distance learning; the envisaged position of the department regarding its social-economic

environment; the identification of needs and expectations of potential customers; and continuous improvement of its services.

b) Experience was acquired through the participation between 1998 and 2004 in the Board for Accreditation and Qualification at the professional organization of Portuguese engineers, in the evaluation of graduation courses provided by universities in engineering.

c) In a context of continuing education at a post graduation level I was responsible for the Authorised National Body set up at the Portuguese Welding and Quality Institute (ISQ) and accredited by the European Welding Federation (EWF) and the International Institute of Welding (IIW) between 1995 and 2000