

**A. Personal data**

<b>Name</b>	Mary Claire Halvorson BEd, MSc, MA, MBA
<b>Address</b>	Goldsmiths College University of London
<b>Phone/Fax</b> (country and area code)	Phone: +44 207 919 7211 Fax: +44 207 919 7223
<b>E-mail</b>	m.c.halvorson@gold.ac.uk
<b>Affiliation and Department/Unit</b>	Professional and Continuing Education
<b>Web address</b>	www.goldsmiths.ac.uk
<b>Job function</b>	Director of Professional Development and Head of European Liaison

**B. Expertise description on Quality – University Continuing Education**  
(max 50 words)

\* Course leader MA in Management in Learning and Teaching Adults includes extensive curriculum related to quality, working cross culturally  
 \* MA Theatre Administration and Cultural Policy Module tutor on quality management  
 \* I design and deliver College-wide  
 Short courses for staff including quality assurance and how to monitor teaching quality, as well as improving teaching for enhanced learning.

**c. Write 5 Keywords describing your experience in UCE (Examples: Customer, Teacher, Trainer, Organizer, Supplier, EFQM, ISO, Quality assurance, Quality audit, Quality control, Quality management, Product designer, Service support, Delivery, Quality manual, Quality plan, Quality rules, Quality system, TQM, etc.)**

Teacher, trainer, delivery, quality management, quality assurance

**D. Relevant dates of Involvement in UCE (years)**

I have been in full time employment in the University of London since March 1978.

**E. Involvement in Three Projects or Case Studies of Quality of UCE**  
(max 20 words each)

- a)** I deliver sessions on quality in European project management.  
I am the Head of European Liaison includes: contract development/ quality monitoring
- b)** Seminar series in ensuring effectiveness in teaching and learning  
Includes examining principles which need to be observed when seeking excellence.  
An interactive experience.
- c)** Quality Assurance designed short courses- "Teaching Quality in Universities"  
academic staff development sessions designed and delivered for sustainability.  
Here is a link to my most recent work related to the use of technology/quality and effective learning: European Seminar: - Making Lifelong Learning a Reality "  
Workshop No. 4: New learning worlds and learning places ; deep  
link: [http://217.69.234.77/dlr/5\\_37\\_118\\_123.php](http://217.69.234.77/dlr/5_37_118_123.php)