

A. Personal data

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Affiliation and Department/Unit	University of Turku Centre for Extension Studies
Web address	http://www.utu.fi/
Job function	Director

B. Expertise description on Quality – University Continuing Education

(max 50 words)

- Two decades' experience from UCE management in CPD, open university and regional development.
- Director of the university's broker organization with a staff of 100, student body of 15 000 and an annual budget of 7 000000 €.
- Involvement in evaluation/quality projects at institutional, national and international level

c. Write 5 Keywords describing your experience in UCE (Examples: Customer, Teacher, Trainer, Organizer, Supplier, EFQM, ISO, Quality assurance, Quality audit, Quality control, Quality management, Product designer, Service support, Delivery, Quality manual, Quality plan, Quality rules, Quality system, TQM, etc.)

UCE management, Project management, Evaluation, Quality audit, Quality management

D. Relevant dates of Involvement in UCE (years)

1982 - 2004

E. Involvement in Three Projects or Case Studies of Quality of UCE (max 20 words each)

a) National evaluation of Finnish Open University 2001 - 2002

b) Educational Quality in University Adult Learning EQUAL 1998-2000

c) Evaluation of External Impact of the University of Turku 1998 - 2000