

**A. Personal data**

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<b>Affiliation and Department/Unit</b>	Centre for Lifelong Learning
<b>Web address</b>	www.liv.ac.uk/cll
<b>Job function</b>	Head of Evaluation Unit

**B. Expertise description on Quality – University Continuing Education**

(max 50 words)

Director of Liverpool Evaluation Unit since 1991. Directed a range of nationally and locally funded evaluations of initiatives for Government and Professional Bodies, University departments, Colleges and Institutions.

- c. **Write 5 Keywords describing your experience in UCE** (Examples: Customer, Teacher, Trainer, Organizer, Supplier, EFQM, ISO, Quality assurance, Quality audit, Quality control, Quality management, Product designer, Service support, Delivery, Quality manual, Quality plan, Quality rules, Quality system, TQM, etc.)

Evaluation, Quality Assurance, Quality Audit, TQM, Delivery

**D. Relevant dates of Involvement in UCE** (years)

Since 1996

**E. Involvement in Three Projects or Case Studies of Quality of UCE**

(max 20 words each)

Evaluation of in-service CPD provision for a number of agencies, especially relating to professional development (Health Sciences, Veterinary Sciences, Social Services et al)