

**A. Personal data**

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<b>Web address</b>	www.ulapland.fi
<b>Job function</b>	Director

**B. Expertise description on Quality – University Continuing Education**

- has been a director of continuing education centre at the university of Lapland since 1991  
 - is a member in the Accreditation Board of the Finnish Higher Education Evaluation Council (FINHEEC, [www.kka.fi](http://www.kka.fi))  
 - in the editorial board of European University Continuing Education; Managers Handbook (a book 1999, on-line book 2002)

**c. Write 5 Keywords describing your experience in UCE** (Examples: Customer, Teacher, Trainer, Organizer, Supplier, EFQM, ISO, Quality assurance, Quality audit, Quality control, Quality management, Product designer, Service support, Delivery, Quality manual, Quality plan, Quality rules, Quality system, TQM, etc.)

organizer, quality audit

**D. Relevant dates of Involvement in UCE** (years)

14 years

**E. Involvement in Three Projects or Case Studies of Quality of UCE**  
(max 20 words each)

a) at the national level accreditation board of the Finnish Higher Education Evaluation Council

b) TheNuce –project – Managers Handbook  
<http://distance.ktu.lt/thenuce/ebook>

c) at our institutional level an audit process of an UCE programme (FINHEEC)