

A. Personal data

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Affiliation and Department/Unit	Université Pierre et Marie Curie (Paris 6) Continuing Education Department
Web address	www.fp.upmc.fr
Job function	Director of the CE department, Professor in electronics

B. Expertise description on Quality – University Continuing Education
(max 50 words)

I manage the Continuing Education Department of the university, involving a staff of 30 persons, and receiving 7000 students per year. This department organizes accreditation of prior experiential learning. We are engaged in quality improvement process since 1998, first based on EFQM, and now following ISO 9000 standard.

C. Write 5 Keywords describing your experience in UCE (Examples: Customer, Teacher, Trainer, Organizer, Supplier, EFQM, ISO, Quality assurance, Quality audit, Quality control, Quality management, Product designer, Service support, Delivery, Quality manual, Quality plan, Quality rules, Quality system, TQM, etc.)

APL/VAP/VAE, professional updating, course design, EFQM, quality rules

D. Relevant dates of Involvement in UCE : 8 years

E. Involvement in Three Projects or Case Studies of Quality of UCE (max 20 words each)

- a) Observatory of APL/VAE
- b) Quality plan of the continuing Education Department
- c) Training of teachers/staff involved in VAE process and guidance